Bengaluru West City Corporation

Executive Engineer, TEC, RR Nagar Division, Near DWCC
Remco Layout,
Javaregowdana Doddi Main Road, Rajarajeshwari Nagara,
Bengaluru-98.

SHORT TERM TENDER NOTIFICATION

NAME OF WORK — Providing Towing vehicle complete on hire basis (Including vehicle, fuel, driver and maintenance of vehicle) for Bengaluru West City Corporation.

THROUGH GOVERNMENT OF KARNATAKA

KARNATAKA PUBLIC PROCUREMENT PORTAL

LAST DATE AND TIME FOR RECEIPT OF TENDERS	:	As per Tender Notification
TIME AND DATE OF OPENING OF TECHNICAL BID	:	As per Tender Notification
OPENING OF FINANCIAL BID	:	AS PER KPPP PORTAL
PLACE OF OPENING OF TENDERS	:	Executive Engineer, TEC, RR Nagar Division, Near DWCC Remco Layout, Javaregowdana Doddi Main Road, Rajarajeshwari Nagara, Bengaluru-98.
ADDRESS FOR COMMUNICATION	:	

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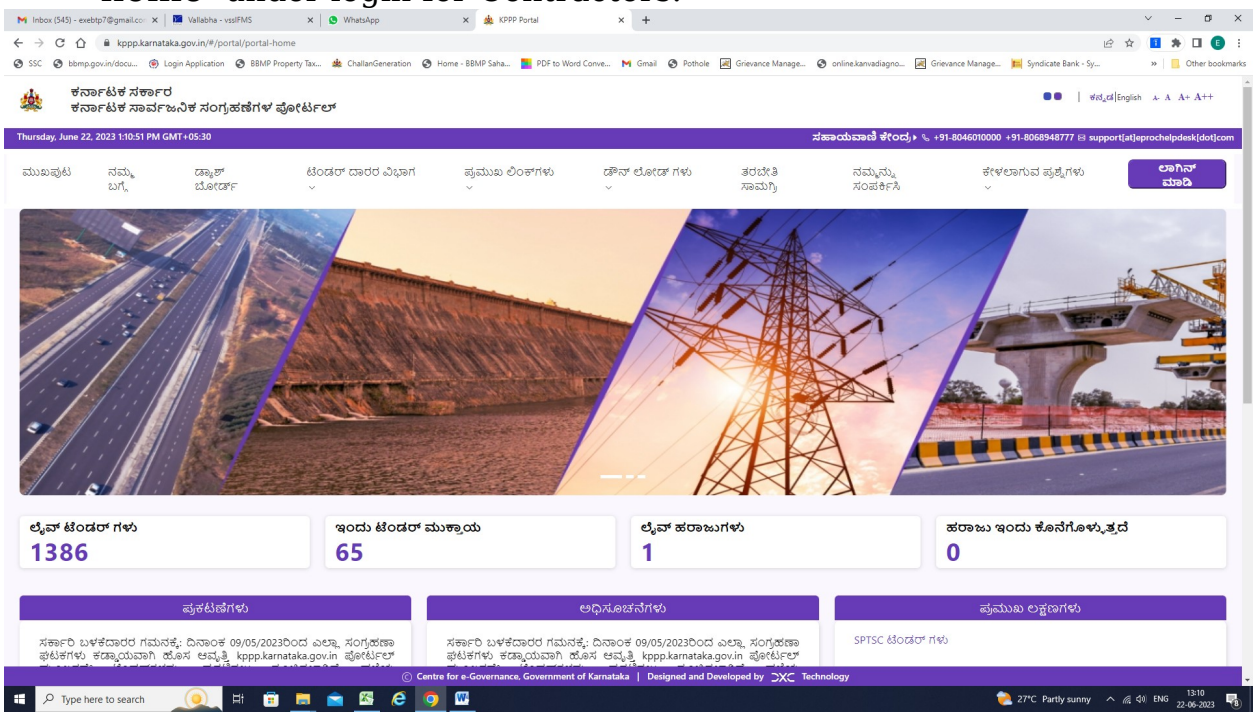
SECTION 1

1. INVITATION FOR BIDS

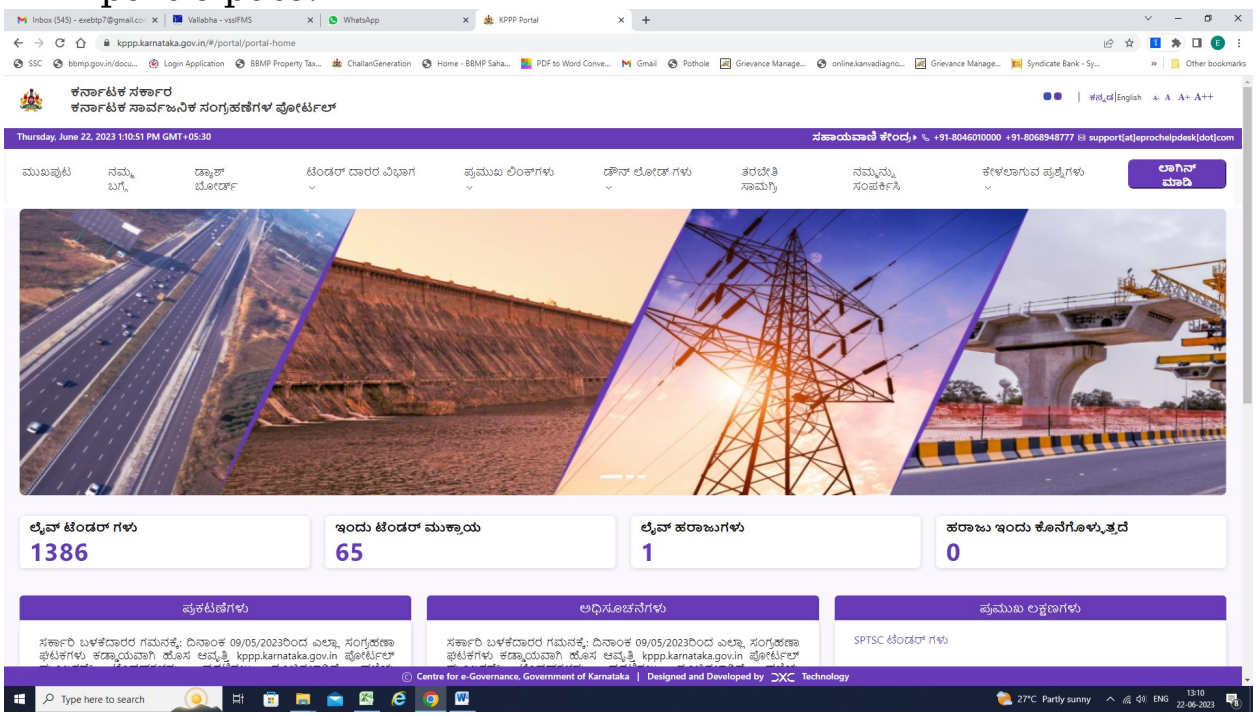
1.1 The Executive Engineer, TEC, Bangalore invites tenders from eligible bidders, **Providing Towing vehicle complete on hire basis (Including vehicle, fuel, driver and maintenance of vehicle) for Bengaluru West City Corporation** for 12 Months (Two Cover Bid procedure as per Rule 28 of the KTPP Act shall be followed. The Bidders are required to submit two separate sealed covers, one containing the Earnest money deposit and the details of their capability to undertake the tender, which will be opened first and the second cover containing to the price Bid which will be opened only if the Bidder is found to be qualified).

1.2 Bids documents may be downloaded from Government of Karnataka Public Procurement Portal website https://kppp.karnataka.gov.in/ #/portal/portal-home under login for Contractors:



After login to Contractors, Please scroll down to the right side bottom to see List of Bids, Please click there to find the details of NIT and download copy of the bids. The bids can be downloaded in the portal as per prescribed date and time published in the portal. Only Interested Contractors who wish to participate should remit on line transaction fee for bids after registering in the portal. The

transaction fee is non-refundable if you wish to participate.



1.3 Bids must be accompanied by earnest money deposit which will be paid on online through e-Procurement portal.

1.4 Bids must be electronically submitted (on-line through internet) within the date and time published in e-procurement portal. First Cover Bids will be opened at prescribed time and date in the e-procurement portal in the presence of the Bidders who wish to attend at Office of the Executive Engineer, TEC, R.R. Nagar Division, Near DWCC Remco Layout, Javaregowdana Doddi Main Road, Rajarajeshwari Nagara, Bengaluru-98.

1.5 Other details can be seen in the bid documents.

TABLE

Sl. No.	Name of Tender	Amount Put to tender (in Lakhs)	Earnest Money Deposit (in Rs)	Tender processing fee (Rs)
1	Providing Towing vehicle complete on hire basis (Including vehicle, fuel, driver and maintenance of	24600000/-	369000/-	As per kppp-Portal

	vehicle) for Bengaluru West City Corporation. (For 12 Months)			

SECTION 2

2. SCOPE OF WORK

The Bidder is required to Bangalore West City Corporation (BWCC) invites online proposals from experienced and eligible agencies/contractors for **providing towing vehicle services on hire basis for a period of 12 months**. The service includes **towing vehicle, driver, fuel, minimum 4 helpers, and full maintenance** for enforcement and removal of unauthorized parking and other official duties of BWCC.

The staff will be on the rolls of the **Service Provider** herein after referred as "**SERVICE PROVIDER**" and shall not have any claim for continuation in Bengaluru West City Corporation herein after referred to as "**BWCC**", and SERVICE PROVIDER shall be liable to comply with all the requirements of laws of the land and rules/regulations of BWCC and Government of Karnataka and India.

The additional requirement of a short period to meet the Peak Operational Requirement if any, on day to day basis is also to be met with at the same rate quoted for regular work.

SECTION 3

3. INSTRUCTIONS TO TENDERERS

3.1 Eligible Bidders

3.1.1 Tenderers shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by the GOVERNMENT OF KARNATAKA/ Bengaluru West City Corporation.

3.1.2 Tenders from Joint ventures are not acceptable.

3.2 Tender capacity/ Qualification criteria

3.2.1 The agency shall be registered Individual/ Company registered with BWCC/ CPWD/ KPWD/ railways/ registered manpower agency/ MES or any State Government Organizations of Eligible class to carry out such services with valid licenses.

3.2.2 The Bidder shall have past experience for having executed **similar nature of single work in the last Two years/ service costing not less than 50% of the amount put tender**.

3.2.3 The bidder shall have a **minimum turnover of Rs.492.00 lakhs in any 2 years of the preceding five (05) financial years** Supported by CA Certificates.

3.2.4 The Bidder shall posses required Tow Truck/Crane, Equipments as specified in BOQ & Man Power required either own or leased, a supporting document to this effect shall be furnished.

3.2.5 The bidder shall furnish balance sheet of Preceding 3 years duly certified by CA.

3.2.6 The bidder shall furnish registration copy of GST, TIN/IT, EPF, Labour Karnataka/ Government of India for Carrying out such services contract. (Labour License with minimum 5 Labours)

3.2.7 The Agency should quote Labour Wages as per prevailing minimum wages Labour Act. (Basic pay + VDA Employer share of PF and ESI as per present norms GST and applicable Taxes and service charges.) A failure to quote the same will be rejected even after opening of Financial Bid. This minimum Wages should be inclusive of all applicable taxes & components as per norms of Labour department

3.2.8 The Bidder shall carryout above the work during contract period round the clock in 15 hours per day, inclusive of Sundays and General Holidays and Daily minimum distance to be covered: **100 km per day**.

3.2.9 The bidder should own sufficient data bank of candidates so that continuity of service is maintained and supplied to BWCC.

3.2.10 The Bidder should upload 2 years past PF and ESI Paid Receipts. (Minimum 5 Labours)

Note: The Bidder shall upload all the scanned copies of technical bid documents. The original document shall be produced for evaluation, if required failing which such bids are liable for disqualification.

3.3 Cost of Bidding.

The Bidder shall bear all costs associated with the preparation and submission of their bid and BWCC, will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

3.4 Contents of Bidding Documents.

3.4.1 The bidding procedures and contract terms are prescribed in the bidding documents. In addition to the invitation for Bids, the Bidding Documents include:

a. Instruction to Bidders (ITB)
b. General Conditions of Contract (GCC)
c. Special Conditions of Contract (SCC)
d. Schedule of Requirements
e. Technical Specifications/Qualification criteria
f. Bid Form and Price Schedules
g. Contract Form

3.4.2 The Bidder is expected to examine all instructions, forms, terms and specifications in the Bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the Bidding documents in every respect be at the bidder’s risk and may result in rejection of their bid.

3.5 Clarification of Bidding documents

Prospective bidder requiring any clarification of the bidding documents may notify The Executive Engineer,

TEC, BWCC, Bangalore in writing, fax or email at the mailing address indicated in the invitation for bid not later than 7 days prior to date of opening the Technical bid. The Executive Engineer, TEC, BWCC, Bangalore will respond to any request for clarification of the bidding documents prior to the deadline for submission of bid prescribed.

PREPARATION OF BID

3.6 Language of Bid

The bid prepared by the bidder and all correspondence and documents relating to the bid exchanged should be in English language. Supporting documents and printed literature furnished by the bidder may be written in another language (Kannada) provided they are accompanied by an accurate translation of the relevant passages in the English language in which case, for purposes of interpretation of the bid, the English translation shall govern.

3.7 Documents Comprising the Bid

The bid prepared by the bidder shall comprise the following components:

(a) A bid form and price schedule completed in accordance with terms and conditions.

(b) The documentary evidence to establish the bidder is eligible to bid and is qualified to perform the contract if their bid is accepted

(c) Documentary evidence to establish the **ancillary** services to be supplied by the bidder shall conform to the bidding documents

(d) Bid security deposit furnished in accordance with the terms and conditions.

3.8 Bid Form

3.8.1 Hard copies including original will have to be provided at the time of the Technical evaluation as per the request

3.8.2 Technical details should be submitted along with documentary proof otherwise evaluation will be done ignoring that item is not available. This format should not be changed in any manner. Addition/deletion/alteration of the text will automatically render the tender invalid and therefore, will be summarily rejected.

3.8.3 Rates should be quoted in the Annexure for Fees Structure for Supply of Manpower (Financial bid) This format should not be changed in any manner Additional/deletion/alteration of the text will automatically render the tender invalid and therefore, will be summarily rejected.

3.8.4 The bidder is requested to examine all instructions, forms, terms and specifications in the Bid Documents, failure to furnish all the information required as per Bid Documents or submission of the bids not substantially responsive to the Bid Document in every respect will be at the bidder's risk and may result in rejection of the Bid.

3.8.5 At any time, prior to the date of submission of bid/ BWCC may, for any reason whether at its own initiative or in response to a clarification required by a prospective bidder, modify the bid documents by amendments.

3.8.6 The amendments shall be notified in e-procurement portal and these amendments will be binding on them.

3.8.7 Bid security of unsuccessful bidders shall be returned after the tender awarded and accepted by the successful bidder.

3.9 Bid Prices

The supplier shall quote price as per fee structure annexure attached to bid document. The composite price should indicate all the types of Taxes, including GST etc., as applicable from time to time.

3.9.1 The price quoted by the bidder shall remain fixed during entire period of Contract & shall not be subject to variation on any account. A bid submitted with an adjustable price quotation will be treated as non-responsive and rejected.

3.10 Bid Currencies.

Prices shall be quoted in Indian rupees only.

3.11 Documents establishing bidder's eligibility and qualifications

The Bidder shall furnish, as part of its bid documents establishing the bidder's eligibility to bid and its qualifications to perform the Contract if its bid is accepted.

3.12 The documentary evidence of the bidder's qualifications to perform the contract if its bid is accepted, shall establish to the BWCC satisfactions.

(a) That the bidder has the financial, technical and production capability necessary to perform the contract and meets the criteria outlined in the qualification requirements. To this end, all bids submitted shall include the following information;

(i) The legal status, place of registration and principle place of business of the company or firm or partnership, etc

(ii) Details of experience and past performance of the bidder on IT-enabled services within the past three years and details of current contracts in hand and other commitments

3.13 Documents establishing service conformity to bidding document

3.13.1 The bidder shall furnish, as part of its bid, documents establishing the conformity to the bidding documents of all service and services which the bidder proposes to supply under the contract.

3.14 Bank Security Deposit

3.14.1 The Successful bidder's security will be discharged upon the bidder's acceptance of the award of CONTRACT SATISFACTORILY and furnishing the performance security.

3.14.2 The Bank security deposit is required to protect the BWCC against risk of bidder's conduct which would warrant the security's forfeiture.

3.14.3 The security shall be in Indian Rupees and shall be as under.

The supplier/contractor can pay the Earnest Money Deposit (EMD) in the KPP portal using any of the following payment modes:

- Credit Card
- Direct Debit
- National Electronic Fund Transfer (NEFT)

- Over the Counter (OTC)

OTC payment procedure

If a contractor/ supplier chooses to make payment of EMD/ bid processing fees Over The Counter (OTC) in any of the designated ICICI Bank branches listed in the KPPP web-site (https://kppp.karnataka.gov.in/#/portal/portal-home), the contractor/supplier will need to log into e-Procurement system, access the bid for which bid is being created and then select the OTC option under the payment section and print the Challan shown in that section. The printed challan will have the unique bid reference number and the amount to be remitted. Along with the challan, contractor can choose to make the payment either in the form of cash or in the form of Demand Draft. Cheque payments will not be accepted. The supplier is requested to specifically inform the bank officer to input the unique bid reference number printed in the challan in the banking software. Upon successful receipt of the payment, the bank will provide a 16-digit reference number acknowledging the receipt of payment. This 16-digit reference number has to be inputted by contractor in the payment section of its bid as payment confirmation before the bid is submitted (i.e.) as a pre-requisite for bid submission.

NEFT payment procedure

If a contractor/service Provider chooses to make payment of EMD/bid processing fees using Reserve Bank of India's (RBI) National Electronic Fund Transfer (NEFT) system, the contractor/supplier will need to log into e-Procurement system, access the bid for which bid is being created and then select the NEFT option under the payment section and print the Challan shown in that section. The printed challan will have the unique bid reference number, account details of Government of Karnataka and the amount to be remitted. The contractor has to submit the printed challan to its bank-branch (NEFT-enabled) and request for an account-to-account transfer, wherein the money will get transferred from the contractors' bank account to GoK's bank account. The contractor should ensure that NEFT transfer instructions are executed and the funds are wired to the Government of Karnataka's principal account before the last date for bid submission and preferably 24 hours before the last date for bid submission. If the contractor's bank Transfers/wires the money after the last date for bid submission, the contractor's bid will be liable for rejection. Upon executing the transfer, the contractor's bank will provide a reference number generated by NEFT software

as confirmation of transfer, which has to be inputted by contractor in the payment section of its bid as payment confirmation before the bid is submitted (i.e.) as a pre-requisite for bid submission. Also, the account number from which the funds were transferred has to be inputted in the e-Procurement system as part of its bid.

The supplier bid will be evaluated only on confirmation of receipt of the payment (EMD) in the Government of Karnataka central pooling a/c held at Axis Bank

EMD amount will have to be submitted by the supplier taking into account the following conditions:

a. EMD will be accepted only in the form of electronic cash (and not through Demand Draft or Bank Guarantee) and will be maintained in the Govt.'s central pooling account at ICICI Bank until the contract is closed.
b. The entire EMD amount for a particular bid has to be paid in a single transaction

For details on e-Payment services refer to https://kppp.karnataka.gov.in/#/portal/portal-home for more details on the process.

Any bid not secured in accordance with Terms and conditions above will be rejected by the BWCC as non-responsive.

3.15 The successful bidder's bid security deposit will be discharged upon the bidders signing the contract.

3.16 The bid security deposit may be forfeited;

(a) If a bidder withdraws its bid during the period of bid validity of the bid.
(b) In case of successful bidder, if the bidder fails;
  i) To sign the contract.
  ii) To furnish performance security.
  iii) A bid not secured in accordance with tender requirements shall be rejected by the BWCC as non-responsive at the bid opening stage.
  iv) The bid security of unsuccessful bidder will be discharged / returned as early as possible as but not later than 30 days after the expiry of the period of bid validity.

3.17 Format and Signing of Bid

Bidder shall submit the Bid electronically before the submission date and time published in e-procurement portal.

SUBMISSION OF BIDS

3.18 Sealing and Marking of Bids

Bidder shall submit the Bid electronically before the submission date and time published.

3.19 Deadline for submission of bids

3.19.1 Bids must be submitted on-line in the e-Procurement portal before the notified date and time.

3.19.2 The BWCC may extend the deadline for submission of bids by issuing an amendment, which in case all rights and obligations of the BWCC and the Bidders previously subject to the original deadline will then be subject to the new deadline.

3.20 Late Bids

3.20.1 In online e-procurement system, Bidder shall not be able to submit the bid after the bid submission time and date as the icon or the task in the e-procurement portal will not be available.

3.21 Modification and Withdrawal of Bids

3.21.1 Bidder has all the time to modify and correct or upload any relevant document in the portal till Bid submission date and time, as published in the e-procurement portal.

3.21.2 The Bidder may withdraw their Bid before the notified last date and time of Bid submission.

3.22 Bid validity

3.22.1 The bids shall remain valid for 180 days after the date of opening of bids. A bid valid for a shorter period shall be rejected as non-responsive.

3.22.2 A bidder accepting the request of BWCC for an extension to the period of bid validity, in exceptional circumstances, will not be permitted to modify their bid.

BID OPENING AND EVALUATION

3.23 Opening of Bids

3.23.1 BWCC will open online the First Covers of all the Bidders received through e-procurement portal, in the presence of the Bidders or their authorized representatives on the date, time and the place specified in the e-procurement portal. In the event of the specified date of Tender opening being declared a holiday for the BWCC, the Tenders will be opened at the appointed time and location on the next working day.

3.23.2 BWCC shall inform the bidders on the Second Cover Tender opening.

3.24 Process to be confidential

3.24.1 Information relating to the examination, clarification, evaluation, and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process until the award to the successful Bidder has been announced. Any effort by the Bidder to influence the BWCC's processing of Bids or award decisions may result in the rejection of their Bid.

3.25 Clarification of Bids

3.25.1 During evaluation of Bids, BWCC may, at their discretion, ask any Bidder for clarification of their Bids, including breakdowns of unit rates. The request for clarification and the response shall be in writing or by cable, but no change in the price or substance of the Bid shall be sought, offered, or permitted.

3.26 Preliminary Examination

3.26.1 Prior to the detailed evaluation of Bids, the BWCC will determine whether each bid; (a) has digitally signed; and; (b) is substantially responsive to the requirements of the Bid documents.

3.26.2 A bid determined as not substantially responsive will be rejected by the BWCC and may not subsequently be made responsive by correction or withdrawal of the nonconforming deviation or reservation.

3.27 Evaluation and Comparison of Bids.

3.27.1 BWCC will evaluate and compare only the bids determined to be substantially responsive.

3.27.2 If there is a discrepancy, between words and figures and amount in words shall prevail. Prior to detailed evaluation, BWCC will determine the substantial responsiveness of each bid to the bid documents. A substantially responsive bid is one, which conforms to all the terms and conditions of bid documents without any material deviation. A bid determined as non-responsive will be rejected by BWCC.

3.28 Contacting BWCC

3.28.1 No bidder shall contact BWCC on any matter relating to its bid, from the time of bid opening to the time the contract is awarded.

3.28.2 Any effort by a bidder to influence BWCC in bid evaluation, bid comparison or contract award decisions may result in rejection of the bidders bid.

3.28.3 A pre-bid meeting shall be conducted with the bidders on Specified date as per the Tender Notification.

AWARD OF CONTRACT

3.29 Duration / Period of Contract

The contract will be awarded for 12 months (365 days)

3.30 Award of Contract

BWCC shall consider placement of letter of Acceptance to those bidders (in duplicate) whose offers have been found acceptable. The bidders shall return one copy of the LOA in token of their acceptance along with the performance security and as per format shown in bid document within three days.

3.31 BWCC reserves right to vary quantities at time of award

BWCC reserve the right at the time of award of contract to increase or decrease up to 25% of the required quantity of services specified in the schedule of requirements without any change in charges.

3.34 BWCC reserves right to accept any bid and to reject any or all bids

BWCC shall not be bound to accept the lowest or any tender and reserves to itself the right to accept or reject any bid or to accept whole or a portion of tender, as it may deem fit, without assigning any reason thereof and without incurring any liability to the affected bidder(s) for the action of BWCC.

3.35 Performance Security

3.35.1 The successful bidder shall be required to deposit performance security deposit as per letter of acceptance.

3.35.2 Performance Security shall be submitted in the form of demand draft issued by a Nationalized Bank other than co-op banks /unconditional Bank Guarantee in the Performa of the bid document. The performance security does not bear or earn any interest.

3.35.3 Performance Security will be discharged after completion of service provider’s performance obligations under the contract.

3.35.4 If the service provider fails or neglects any of their obligations under the contract it shall be lawful for BWCC to forfeit either whole or any part of performance security furnished by the bidder as compensation for any loss resulting from such failure.

3.36 Signing of contract

3.36.1 Signing of Agreement shall constitute the award of contract on the bidder.

3.36.2 Upon furnishing the Performance Security by the successful bidder, BWCC shall discharge their bid security.

3.37 Annulment of Award

3.37.1 Failure of the successful bidder to comply with the requirement shall constitute sufficient ground for the annulment of the award and forfeiture of the bid security in which event BWCC may make the award to any other bidder at the discretion of BWCC or call for new bids.

3.38 Terms of payment

3.38.1 Bidder/service provider should submit his bill for work done/service provided with all relevant documents such as EPF, ESI, GST etc., and the payment shall be made as per the norms.

3.39 Termination of Contract

3.39.1 In case of any default by the service provider and in any of the terms & conditions (whether General, special statutory), BWCC may without prejudice to any other right/ remedy which shall have accrued or shall accrue thereafter, terminate the contract, in whole or in part, by giving one month notice in writing to the service provider.

3.39.2 All instructions, notice and communications etc., under the contract given in writing and if sent to the last known place of business, shall be deemed to be served on the date, even in ordinary course of post these would have been delivered to the service provider.

3.39.3 Notwithstanding anything contained herein BWCC also reserves the right to terminate the contract at any time or stage during the period of contract, by giving one month notice in writing without assigning any reason and without incurring any financial liability whatsoever to the service provider.

3.40 Termination for Insolvency

3.40.1 BWCC may also give in writing notice and without compensation to the service provider terminate the contract if the service provider becomes unwilling, bankrupt or otherwise insolvent without affecting its right of action or remedy as hirer.

3.41 Insurance

3.41.1 The insurance cover protecting the agency against all claims applicable under the workmen’s compensation ACT 1948 and other statutory laws shall be taken by the

service provider. The service provider shall arrange necessary insurance cover for any person deployed by him even for short duration. In the event of any liability / claim failing on BWCC the same shall be reimbursed / indemnified by the service provider.

3.42 Prices

3.42.1 The rates should be on monthly basis. The rate quoted will be inclusive of all components and applicable Taxes.

3.42.2 Monthly hire charge includes **vehicle + fuel + driver + 4 helpers + vehicle maintenance + taxes** etc complete.

3.42.3 Minimum per vehicle per month of **Rs.2,05,000.00** should quoted, less than that the bid will be rejected.

3.45 Price revision

3.45.1 No escalation is admissible on any account what-so-ever during the contract period

3.46 Force Majeure

3.46.1 If any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reason of any war, or hostility, acts of the public enemy, civil commotion, sabotage, fire, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (Hereinafter referred to as events) provided notices of happenings, of any such eventuality is given by either part to the other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such on performance or delay in performance under the contract shall be resumed as soon as practicable after which an event may come to an end or cease to exist, and the decision of BWCC as to whether the supplies have been so resumed or not shall be final and conclusive, provided further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reason of any such even for a period exceeding 60 days either part may, at their option terminate the contract.

3.47 Arbitration

NIL

3.48 Set off (Recovery of Sum Due)

3.48.1 Any sum of money due and payable to the Service Provider (including security deposit refundable to him) under this contract may be appropriated by BWCC and set off the same against any claim of BWCC for payment of a sum of money arising out of this contract or under any other contract made by Service Provider with BWCC.

3.48.2 In the event said security deposit/ performance guarantee being insufficient the balance of total amount recoverable, as the case may be shall be deducted from any sum of due to the Service Provider under this or any other contract with BWCC should this amount be insufficient to cover the said full amount recoverable, the Service Provider shall pay to BWCC on demand the balance amount, if any, due to BWCC within 30 days of the demand by BWCC.

3.48.3 If any amount due to the company is so set off against the said security deposit, the service provider shall have to make good, the said amount so set off to bring the security deposit to the original value immediately by not later than 10 days.

3.49 Other Statutory Obligations and General Term & Condition

1. The contractor shall provide:
   - **Towing Vehicle (Tow Truck/Crane)**
   - **Driver with valid heavy vehicle driving license**
   - **Minimum 4 (four) helpers** for daily towing operations
   - **Fuel, lubricants, and consumables**
   - **Routine and breakdown maintenance of the vehicle**
   - **24×7 or as per BWCC requirement operational readiness**
   - Safe lifting and shifting of:
     - Two-wheelers
     - Three-wheelers
     - Cars & Light Motor Vehicles (LMVs)

   Work includes:
   - Attending assigned locations within BWCC limits as directed by Traffic police

- Lifting and transporting illegally parked vehicles to designated impound yards as directed by Traffic police
- Maintaining proper trip sheets/logbooks.
- Ensuring safety of public and property during towing operations.
- Coordinating with Traffic police Enforcement team.

2. Vehicle Specifications

The towing vehicle shall meet the following:

- Tow truck with hydraulic crane/boom.
- Minimum lifting capacity: **upto 3 tons**.
- Model should not be older than **5 years**.
- Valid Insurance, FC, Pollution Certificate, Permit.
- Functional towing mechanisms (wheel-lift, boom lift, chains, clamps).
- Equipped with:
  - Safety cones
  - Reflective jackets
  - LED beacon light
  - Warning buzzer/siren
  - First-aid kit

3. Fuel, Maintenance & Repairs

- All fuel required for operation of the towing vehicle shall be **provided by the contractor**.
- Routine and major maintenance, breakdown repairs, consumables, spare parts, lubricants, and all operational expenses are the responsibility of the contractor.
- A standby vehicle must be arranged within **4 hours** in case of breakdown.

Personnel Requirements

Driver

- Must possess valid HGV/HTV driving license.
- Minimum 3 years experience in towing/crane operation.
- Should follow safety protocols and municipal traffic rules.

Helpers (Minimum 4 Nos.)

- Should be trained in handling towing equipment.
- Should assist in lifting, positioning, and securing vehicles.
- Should wear uniforms and safety gear (PPE, helmets, gloves).
- Must maintain polite behavior with the public.

4. Contractor Responsibility

The contractor shall be fully responsible for:

- Providing **vehicle, fuel, driver, helpers** and maintaining continuous operation.
- All **repair and maintenance costs** of towing vehicle.
- **Wages, ESI, EPF**, and statutory compliance of staff.
- Maintaining attendance, trip sheet, logbook.
- Repairing any damage caused due to negligence.
- Replacing driver/helpers within 24 hrs in case of absenteeism.
- Ensuring 100% availability of towing vehicle throughout contract period.
- The contractor shall strictly adhere to safety standards during towing.
- Any damage caused to public or private property due to negligent operation shall be the contractor's responsibility.
- Corporation reserves the right to discontinue or terminate the contract for poor performance.

5. Contract Duration of Service

- The towing vehicle shall be deployed for **12 months** from the date of work order.
- Daily operational deployment: **15 hours per day**, inclusive of **Sundays and General Holidays**.
- Daily minimum distance to be covered: **100 km per day**.

6. Eligibility Criteria

Bidders must submit valid documentation for:

- Company/Firm Registration Certificate.
- The bidder shall have a minimum turnover of Rs.492.00 Lakhs in any 2 years of the preceding five (05) financial years Supported by CA Certificates.
- GST Registration & PAN.
- Minimum 3 years experience in providing towing/crane services to Government/ULBs/Police.
- Ownership/lease documents of towing vehicle.
- Valid insurance, RC, fitness certificate of the vehicle.
- Declaration of not being blacklisted.
- Staff Details
- Undertaking of compliance with labour laws

7. Payment Terms to Contractor

- Monthly payment upon submission of logbook, attendance, and certification by Traffic police
- No extra payment for fuel, driver, helpers, or maintenance shall be paid to contractor.

8. Bid Evaluation

- **Technical Evaluation:** Compliance with eligibility & vehicle standards.
- **Financial Bid:**
  - Monthly hire charge includes **vehicle + fuel + driver + 4 helpers + vehicle maintenance + taxes** etc complete.
  - Minimum per vehicle per month of Rs.2,05,000.00 should quoted, less than that the bid will be rejected.

3.50 Mode of payment

- Monthly payment upon submission of logbook, attendance, and certification by Traffic police
- No extra payment for fuel, driver, helpers, or maintenance.

SECTION 4

Bengaluru West City Corporation

SUB:

Providing Towing vehicle complete on hire basis (Including vehicle, fuel, driver and maintenance of vehicle) for Bengaluru West City Corporation For 12 Months.

QUALIFICATION OF STAFF

Sl. No.	Particulars	Requirement
1.	**Towing Vehicle (Tow Truck/Crane)** and Driver	**Towing Vehicle (Tow Truck/Crane)** should be own or leased, above 2018 model in good running Condition & having valid licenses like fitness, pollution control, insurance, etc., from concerned departments. Driver should have good physique and health with valid driving license and minimum of SSLC Qualification.
2	Helper	Minimum 7^{th} Standard passed, Physically fit, Proficiency in Kannada and age group of 20-40 years

–

SECTION 5
Form of Bid, Technical Bid

To,

Executive Engineer, TEC / Special Division,
RR Nagar Division, Near DWCC Remco Layout,
Javaregowdana Doddi Main Road, Rajarajeshwari Nagara,
Bengaluru-560 098.

Subject: **Providing Towing vehicle complete on hire basis (Including vehicle, fuel, driver and maintenance of vehicle) for Bengaluru West City Corporation For 12 Months.**

Tender No: _____, Date: _____

Dear Sir,

1. I/We, the undersigned (hereinafter called The Bidder having read & examined all the Sections i.e., Statutory obligations and General Term & Conditions Manpower requirements etc in connection with the above mentioned works offer to execute and complete the whole of the said work as awarded to us, in conformity with the terms and conditions and as per Agreement.
2. I / We, hereby submit our bid and undertake to keep our bid for above work valid for a period of 180 days from the date of opening of bid. We hereby further undertake during he said period I/we shall not vary/alter or revoke my/our bid.
3. Until an agreement is prepared an executed, this offer together with our written acceptance thereof, shall constitute a binding contract between us. We understand that BWCC is not bound to accept the lowest of any offer it may receive. If our offer is accepted, we undertake to complete the whole of the said work as warded to us within the time stated herein.
4. If our bid is accepted, we will submit as performance security sum of equivalent to 10% of the total value of the contract (Payment released by BWCC for 24 months).
5. We will supply the dedicated staff to perform the assigned work diligently and ensure 100% accuracy and timelines at all time.
6. We will forward the payroll sheet to you or **Executive Engineer, TEC** which will ensure 100% transparency in our transactions.
7. We shall indemnify and hold harmless the Consortium against any and all claims, demands and / or judgments of any nature brought against the Consortium arising out of the Services of our staff deployed under the contract.
8. The particulars of our Organization & other relevant details/supporting documents are enclosed.

Signed----------
In the Capacity of ----------
Duly authorized to sign offers for and behalf of ----------
Bidder’s name----------
Designation----------
Phone no----------

Technical Bid Check List

Subject: **Providing Towing vehicle complete on hire basis (Including vehicle, fuel, driver and maintenance of vehicle) for Bengaluru West City Corporation For 12 Months.**

Tender ref: Date:

To be filled in by the bidder (enclose copy of documents to support your statement)

1.	Name and Postal Address of the Bidder along with Contact details	
2.	Tick as applicable 1) Company/Firm Registration Certificate 2) The bidder shall have a minimum turnover of Rs.492.00 lakhs in any 2 years of the preceding five (05) financial years Supported by CA Certificates. 3) Minimum 3 years experience in providing towing/crane services to Government/ULBs/Police. 4) Ownership/lease documents of towing vehicle with valid insurance, RC, fitness certificate of the vehicle. 5) Driver details with valid DL and Helpers details 6) GST Registration Certificate, Pan Card, ESI & EPF Registration Certificate with last 02 years of paid challans & receipts. (Attach proof of all above items)	 Yes/ No Yes/ No Yes/ No Yes/ No Yes/ No Yes/ No
3.	Income tax Permanent account Number (PAN): (attach proof of allotment, it should be allotted to the bidder PAN No……..	Yes/ No

Date Signature

Seal Designation

SECTION 6

UNDERTAKING AND CERTIFICATION OF NON-PARTICIPATION

This deed of undertaking executed on this ----- day of ----- two thousand and ---------- by (name of sole proprietor/partner/Director/authorized representative, the Firm, Company or partnership etc)---------- S/O ---------- residing at ----------on behalf of said M/s ---------- (c) having it's office at ---------- and duly authorized to sign, and verify present undertaking by the said ---------- (Name of the Firm, Company, Trust, Society etc) in favour of General Consultant to BWCC having it's Office at Executive Engineer, TEC, RR Nagar Division, Near DWCC Remco Layout, Javaregowdana Doddi Main Road, Rajarajeshwari Nagara, Bengaluru-560 098 Hereafter called BWCC (which terms shall mean and include its successors, administrator, heirs and assigns.

Whereas BWCC invited bids for ---------- I/We participated in the bidding process and emerged as successful bidder with respect to Tender no. ---------- I/We ---------- acknowledge that I/We ---------- have fully understood and are aware of the terms & conditions of the Tender / Contract and do hereby unequivocally and unconditionally undertake and declare that.

1. I/We ---------- shall comply with all the Rules / Regulations/ Laws/Government instructions/status etc., that are applicable / will be made applicant and or are aimed to protect the interest of the workers/employees engaged by me / us in the past and during the course of performance of the contract with BWCC.
2. I/We comply with the tender conditions.
3. I/We protect, indemnify and hold harmless BWCC and its employees, officers, directors agents or representatives from and against any and all liabilities, losses, actions, judgments, damages, fines, penalties and costs (including legal costs and disbursements) arising from or relating to:
    a. Any breach violation of any direction, order from any governmental authority any provisions of the labour laws, statue or regulation that are of will be aimed to protect the interest of the workers/ laborers engaged by the service provider in pas and during the course of this contract OR.

b. Any other payments, Claims or liability that may arise for ensuring compliance of the provisions of any of the labour laws or any other laws etc. OR
c. And other claim made by any third party in connection with any violation of any of laws, guidelines, instruction etc., in witness whereof this undertaking has caused on the ---------- Day ---------- Month of ---------- year----------

Date:
Place

Signature----------
Name----------
Designation ----------

Witness 1. ----------
2. ----------

(Certificate of Non-participation of near Relatives in the tender called for **Providing Towing vehicle complete on hire basis (Including vehicle, fuel, driver and maintenance of vehicle) for Bengaluru West City Corporation For 12 Months** Through as required under Section IV.)

CERTIFICATE

I ---------- S/o ----------
----------hereby certify that none of my relative (S) are employed in BWCC, In case at any stage, it is found that the information given by me is false/incorrect, BWCC shall have the absolute right to take any action as deemed fit/without any prior intimation to me.

Service Provider

Signed
Name:

Position: ----------

Date: ----------

SECTION 7

CRITERIA FOR EVALUATION

Name and Postal Address of the Bidder along with Contact details

S.No.	Attribute	For the use of Officers only	
		Points Allotted	**Points Obtained**
1.	Company/Firm Registration Certificate	10	
1. 2.	The bidder shall have a minimum turnover of Rs. 492.00 lakhs in any 2 years of the preceding five (05) financial years Supported by CA Certificates.	20	
3.	Minimum **3 years experience** in providing towing/crane services to Government/ULBs/Police.	30	
4	Ownership/lease documents of towing vehicle with Valid insurance, RC, fitness certificate of the vehicle.	20	
5	Driver details with valid DL and Helpers details	10	
6	GST Registration Certificate, Pan Card, ESI & EPF Registration Certificate with last 02 years of paid challans & receipts.	10	
	TOTAL	**100**	

Maximum points allotted .....100 (Hundred only)

(**Note:** The bidder who has maximum points among all the Bidders will be the Bench Mark for comparison with other Bidders. If any bidder is having less than 75% of Bench Mark, then those bidders may be dropped or failed to meet technical qualification criteria.)

SECTION 8

CONTRACT AGREEMENT

This CONTRACT SERVICES AGREEMENT (hereinafter referred to as the Agreement) is executed on this ------- day of ---- by and between --------- having its registered office at -------- shall mean and include all its legal representatives, and assigns of the First Part, referred as Service Provider (SP)

AND

Bengaluru West City Corporation located at Executive Engineer, TEC, RR Nagar Division, Near DWCC Remco Layout, Javaregowdana Doddi Main Road, Rajarajeshwari Nagara, Bengaluru-560 098 hereinafter referred to as “BWCC” which term shall mean and include all its legal representatives, and assigns of the Second Part.

For (Service Provider)	For BWCC
Signature	Signature
Name Designation Designation	Name

Terms of Reference

General Conditions:

10 Nos. Six Wheeler towing vehicles with Hydraulic jaws are required for towing medium and light vehicles like cars, three wheelers, auto rickshaws and two wheelers in Bengaluru West City Corporation.

1. The Categories of vehicles which are required to be towed are as follows;
    a) Medium Transport vehicle.
    b) Light motor vehicles including cars, 3 wheelers, tempos and auto rickshaws.
    c) Two wheelers.
2. The tenderer should mention proper type of towing vehicle, which he intends to provide.
3. All the staff of the towing vehicle should be provided with navy blue uniform and nameplate at all time when they are on duty.
4. The eligible bidders who fulfill the above conditions may submit their e-tenders mentioning the lowest rates along with necessary EMD by logging in to KPP Portal website https://kppp.karnataka.gov.in/
5. One driver, 4 crane helpers should be employed by successful Tenderers in each towing vehicle. They should work under the direction of In-Charge Traffic Officer allotted to towing vehicle. They should lift vehicles which are found parked in the “No parking area” and the vehicles involved in road accidents etc.
6. Towing vehicle should be painted in Yellow color and successful bidders should install Road safety awareness and fine amount particulars Stickers in their own cost. Details will be provided by this office.
7. Towing vehicle should provision for Toolbox, first aid box, backside seating provision, public announcement system with siren, headlamp, cones and chains, reflectors.
8. The Towing vehicles should be fitted with 2PA systems of 30 Watts. One fitted to the front and other facing rear compulsorily.
9. The tenderer should deploy two video cameras with minimum 20 days continues recording front and rear side to record the entire proceedings of the towing operations.
10. The towing vehicles should tow the vehicles between 7.00 am to 10.00 pm on all the days. In addition any emergency Police personal instructions to be followed.

11. The owner of the towing vehicle is held responsible for the damage caused to the vehicles during course of towing a vehicle.

TECHNICAL SPECIFICATION OF TOWING VEHICLES

Quantity – 10 Nos

1. Six Wheeler Towing vehicle with Chassis of 11 Ft x 6 Ft.
2. Tow away truck with power steering / mechanical.
3. Capable of towing cars of all wheel size by hydraulic lifting.
4. Lifting cars upto 3 tons.
5. Lifting height should be adequate to suitably tow the vehicle.
6. Tow rating 6250lbs.
7. Self loading wheel lift.
8. Hydraulic technology for both front tires.
9. Safety belt, rear strip, ratchet and strap combo, wrap around axle, spacer blocks.
10. Provision for Toolbox, First aid box, Backside seating provision, public announcement system with siren, Headlamp, cones and chains, reflectors.

Camera Specifications:

Dome Sensor unit for surveillance indoors, outdoors and in vehicles. Easy to install, vandal resistant recessed dome sensor unit for discreet surveillance indoors, outdoors and in vehicles. The rugged sensor unit should withstand dust, rain, snow, vibration, shock and impact provides a 1080p resolution and a wide 110° horizontal field of view.

It enables WDR- Forensic capture, ideal for scenes with very bright and dark areas comes with a 12m (39ft) pre mounted cable for connection to a main unit. A rotation tool to be supplied for leveling the image.

Camera Specification

a. Image Sensor ½.8” (effective) progressive scan RGB CMOS
b. Lens 2.8mm, F2.0

With F34/F41/F44, 1080p
Horizontal angle of view: 110°
Vertical angle of view: 61°
With F34/F44, 720p
Horizontal angle of view: 71°
Vertical angle of view: 40°

c. Resolution Max. 1920x1200/1080
d. Wide dynamic range, WDR- Forensic Capture

With F41:1080p, 25/30 fps (50/60 Hz)
With F44: 720p, 12.5/15 fps (50/60Hz)

e. Minimum Illumination, Color: 0.3 lux
f. Shutter time:

HDTV 1080p 25/30/50/60 fps: 1/143000s to 2s WUXGA (1920x1200)
25/30 fps: 1/143000s to 2s
With F34/F44:
1080p 12.5/15 fps: 1/22500s to 2s HDTV 720p 25/30
Fps: 1/28000s to 2s

g. Frame rate Max. 50/60 fps (50/60 Hz)
h. Camera angle adjustment

Tilt: 120°, Rotation: 90°

i. General

Casing IK09- and IP66- rated plastic casing

j. Operating conditions, -30°C to 55°C (-22°F to 131°F)
k. Humidity 10-100% RH (condensing)
l. Storage conditions, -40°C to 65°C (-40°F to 149°F)
m. Approvals ECE R10 rev.04, EN 50121-4, IEC/EN/UL 60950-1,

IEC60068-2-1, IEC 60068-2-2, IEC 60068-2-14, IEC 62262 IK09, IEC/EN/UL 60950-22

n. Dimensions Depth:38mm (1 ½ in)

112mm (1/6 in) 12-m (39Ft) cable

o. Weight 590g (1.3lb)
p. Required hardware

F34/F41/F44 Main Unit

Main Unit for CCTV – Technical Specifications

It should support at least four sensor units for surveillance for four closely situated areas. This enables a cost effective; highly discreet solution for multi-view surveillance, allowing simultaneous streaming of 1080p or HDTV 720p videos from four different areas through one Ethernet port. Quad streaming is also supported. The unit must offers wide dynamic range

capability for handling scenes with high contrast lighting with zip stream technology, provides a more efficient video compression, enabling lower bandwidth and storage use. It has 2 SD card slots for local storage of recordings and supports power over Ethernet and 8-28v DC.

- **Video compression**, H.264 (MPEG-4 Part 10/AVC) Baseline, Main and High Profiles, Motion JPEG
- **Resolution** 1920x1080 (1080p) to 480x270, 1280x720, to 480x270
- **Wide dynamic range**, Dynamic Contrast
- **Frame rate** in 1080p: upto 12.5/15 fps (50/60Hz), In 720p: up to 25/30 fps (50/60Hz)
- **Video Streaming multiple, individually configurable streams in H.264 and motion JPEG** Zip stream technology in H.264, Controllable frame rate and bandwidth, VBR/MBR H.264 Quad view, max 1080p resolution, 25/30 fps (50/60Hz) with 720p capture mode 12.5/15 fps (50/60 Hz) with 1080p capture mode
- **Image Settings**

Compression, color, brightness, sharpness, contrast, white balance, exposure value, exposure control, exposure zones, local contract, rotation, corridor format, text and image overlay, privacy mask, mirroring of images, wide dynamic range – dynamic contrast.

- **Network, Security**

Password protection, IP address filtering, HTTPSb encryption, IEEE 802.1Xb network access control, Digest authentication, User access log, Centralized certificate Management.

- **System integration**
- **Analytics Included**, video Motion Detection Supported, cross line detection, Digital Auto tracking support for camera Application platform enabling installation of third party applications.

Public Address System with Siren: Megaphones with 30W Power output, Built in Siren

1. Voice range 600 to 800 mtrs
2. Megaphone Modes: Talk + Siren Alarm
3. Convenient Coiled-cord handheld Microphone
4. Adjustable Volume Control
5. Simple Button Control Operation
6. High powered audio reproduction
7. Wide bell diameter for extended projection
8. Ergonomic Pistol grip & lightweight Chassis
9. Battery Operated
10. Power Supply Jack: DC12V adapter connector

11. Close-to-lip speaking to avoid background noise
12. Easy for extension of wire length

SCHEDULE -B

Sl.no	Description of work	Unit	Nos	Month	Qty	Rates	Amount
1	Providing Towing Vehicle complete on hire basis including vehicle, fuel, driver, maintenance of vehicle etc., complete as per direction of Engineer-incharge (15 Hrs per Day and 100Km per day) including Sundays and General Holidays. Technical Specification of Towing Vehicles: 1. Six Wheeler Towing vehicle with Chassis of 11 Ft x 6 Ft. 2. Tow away truck with power steering / mechanical. 3.Helpers for lifting the towing vehicles (Minimum 2 helpers per shift) 4. Capable of towing cars of all wheel	Nos	10	12	120	2,05,000/-	24600000.00

	size by hydraulic lifting. 5. Lifting cars upto 3 tons. 6. Lifting height should be adequate to suitably tow the vehicle. 7. Tow rating 6250lbs. 8. Self loading wheel lift. 9. Hydraulic technology for both front tires. 10. Safety belt, rear strip, ratchet and strap combo, wrap around axle, spacer blocks. 11. Provision for Toolbox, First aid box, Backside seating provision, public announcement system with siren, Headlamp, cones and chains, reflectors.						
				Sub Total			24600000.00

Note:
The quoted rate per month per vehicle should not be less than Rs.2,05,000.00 (Excluding GST). If the bidder quotes less than that, the bidder shall be rejected.